

KEY INFLUENCERS OF INTERNATIONAL STUDENT SATISFACTION IN EUROPE 2014



International student satisfaction by country of origin

Students from Italy	9.1
Students from Spain	9.1
Students from Poland	9.0
Students from France	9.0
Students from Austria	8.8

on a scale of 0 (lowest) to 10 (highest)

73,000 reviews

shared by 6,900 students during the 2013/2014 academic year on STExX



International student satisfaction by country of destination

Students in Finland	9.2
Students in Sweden	9.1
Students in Denmark	9.1
Students in Austria	9.0
Students in Poland	9.0

on a scale of 0 (lowest) to 10 (highest)

Increase your student satisfaction

Continue to:



Expand the course offerings in English



Use student centred, interactive teaching methods



Modernize facilities and equipment

Improve:



Administration between home and host university



Avoid complicated, lengthy, bureaucratic processes



Provide (obligatory) language training to all student focused staff

Satisfaction rating



Aspects that influence satisfaction

